

Exhibit F

Fidelity Scoresheet

Today's date: ____/____/____

Agency name: _____

Assessors' names: _____

Dimension	Indicator	Item Scores (unshaded lines only)	Average Score for Dimension
1. Choice of housing	1.1: Housing Options		
	1.1.a: Tenants have choice of type of housing		
	1.1.b: Real choice of housing unit		
	1.1.c: Tenant can wait without losing their place in line		
	1.2: Choice of living arrangements		
	1.2.a: Tenants have control over composition of household		
	Dimension Subtotal	$1.1.a + 1.1.b + 1.1.c + 1.2.a = \text{average score for dimension}$ 4 items	
2. Separation of housing and services	2.1: Functional Separation		
	2.1.a: Housing management role in service provision		
	2.1.b: Service staff have no housing role		
	2.1.c: Location of service providers		
	Dimension Subtotal	$2.1.a + 2.1.b + 2.1.c = \text{average score for dimension}$ 3 items	
3. Decent, safe, and affordable housing	3.1: Housing Affordability		
	3.1.a: Reasonable amount of income for housing		
	3.2: Decent and Safe		
	3.2.a: Housing quality standards		
Dimension Subtotal	$3.1.a + 3.2.a = \text{average score for dimension}$ 2 items		
4. Housing integration	4.1: Housing Integration		
	4.1.a: Integration		
	Dimension Subtotal	4.1.a. is the score for <i>this</i> dimension.	
5. Rights of tenancy	5.1: Tenant Rights		
	5.1.a: Legal rights of tenancy		
	5.1.b: Compliance with program rules		
	Dimension Subtotal	$5.1.a + 5.1.b = \text{average score for dimension}$ 2 items	

Dimension	Indicator	Item Scores (unshaded lines only)	Average Score for Dimension
6. Access to housing	6.1: Access to Housing		
	6.1.a: Housing readiness required?		
	6.1.b: People with housing obstacles are given priority		
	6.2: Privacy		
	6.2.a: Extent to which tenants control entry to housing unit		
Dimension Subtotal	$6.1.a + 6.1.b + 6.2.a = \text{average score for dimension}$ 3 items		
7. Flexible, Voluntary, Services	7.1: Tenant Service Preferences		
	7.1.a: Tenants choose services		
	7.1.b: Opportunity to modify services		
	7.2: Service Options		
	7.2.a: Service Options		
	7.2.b: Change in services		
	7.3: Consumer-Driven Services		
	7.3.a: Consumer-driven Services		
	7.4: Availability and Adequacy of Services		
	7.4.a: Caseload size: Optimum caseload size = 12 to 15 people per staff team member		
	7.4.b: Service structure: Services are provided by a team.		
	7.4.c: Service availability: Services are available 24/7		
	Dimension Subtotal	$7.1.a + 7.1.b + 7.2.a + 7.2.b + 7.3.a + 7.4.a + 7.4.b + 7.4.c =$ 8 items = average score for dimension	

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Fidelity Scale

Dimension 1: Choice of Housing				
Indicator 1.1: Housing options	Measures the degree of choice offered to tenants. If the program has a range of housing choices sufficient to meet consumer preferences, and when an integrated, affordable apartment is one housing choice, the score is 4. If the program does not have the capacity to offer choice (e.g., the program operates one apartment complex and tenants must take the open apartment), the score is 1.			
Score 1.1.a =	4	2.5	1	
1.1.a: Extent to which tenants choose among types of housing (e.g., clean and sober cooperative living, private landlord apartment)	Tenants choose the type of housing they prefer from a range of housing types, with an integrated, affordable apartment as 1 choice.	Tenants have a restricted choice of housing types (e.g., 2 types of project-based housing).	Tenants are not given a choice of type of housing and are assigned to a type of housing.	
Score 1.1.b =	4			1
1.1.b: Extent to which tenants have choice of unit within the housing model. For example, within apartment programs, tenants are offered a choice of units.	Tenants choose among multiple units.			Tenants are assigned to a unit.
Score 1.1.c =	4	3	2	1
1.1.c: Extent to which tenants can wait for the unit of their choice without losing their place on eligibility lists.	Tenants can wait for the unit of their choice without risking discharge from the program or losing priority for services or units. A reasonable waiting period is the allowed "search" time for the local Housing Choice/Section 8 voucher program (usually 60 days).	Tenants can wait for the unit of their choice, but they are allowed a set number of choices before they lose priority on the list for units (e.g., 3 choices and then go to the bottom of the list).	Tenants must accept the unit offered; no waiting for units is allowed. Prospective tenants who refuse the unit offered are not discharged from the program but go to the end of the waiting list.	Tenants must accept the unit offered or be discharged from the program.
Indicator 1.2: Choice of living arrangements	Measures the degree to which tenants can choose their living arrangements, particularly about roommates and any shared space. If tenants choose the members of their household and have a private bedroom, the score is 4. If tenants are required to accept a predetermined household, not of their choosing, and share a bedroom, the score is 1.			
Score 1.2.a =	4	2.5	1	
1.2.a: Extent to which tenants control the composition of their household.	Tenants choose the members of their household or can choose to live alone and have a private bedroom.	Tenants must accept a predetermined household not of their choosing but have a private bedroom.	Tenants must accept a predetermined household not of their choosing and must share a bedroom.	

Dimension 2: Functional Separation of Housing and Services

Indicator 2.1: Functional separation	Measures the extent to which a functional separation exists between housing management and services staff. In most Permanent Supportive Housing, staff provides services and supports onsite and offsite, and may or may not have a role in housing management activities. If services staff have no responsibility for housing management activity, the score is 4.			
Score 2.1.a =	4		2.5	1
2.1.a: Extent to which housing management providers do not have any authority or formal role in providing social services.	Housing management staff has no authority or role in providing social services.		Housing management and services staff have overlapping roles.	The same staff performs both housing management and service roles.
Score 2.1.b =	4		2.5	1
2.1.b: Extent to which service providers do not have any responsibility for housing management functions.	Service providers have no authority to collect rents, enforce lease requirements, initiate evictions, etc.		Housing management and service provision staff have overlapping roles.	Service staff collects rent, enforces lease requirements, handles evictions, etc.
Score 2.1.c =	4	3	2	1
2.1.c: Extent to which social and clinical service providers are based off site (not at the housing units).	Social and clinical service providers are based off site and when services are readily accessible, mobile, and can be brought to tenants at their request.	Clinical service providers are based off site but may regularly offer some services on site. Social services are onsite in an office that is separate from housing management and provides for privacy and confidential storage of records.	Social and clinical service providers are based onsite in an office that is separate from housing management, but are not onsite 24/7.	Social and clinical service providers are based onsite 24/7 or no private location for tenants exists that is from housing management.

Dimension 3: Decent, Safe, and Affordable Housing

Indicator 3.1: Housing affordability	Measures the amount tenants pay from their income toward their rent or mortgage plus basic utilities (following HUD standards). Measures affordability from tenants' perspective.			
Score 3.1.a =	4	3	2	1
3.1.a: Extent to which tenants pay a reasonable amount of their income for housing.	Tenants pay 30% or less of their income for housing costs.	Tenants pay 31-40% of their income for housing costs.	Tenants pay 41-50% of their income for housing costs.	Tenants pay more than 50% of their income for housing costs.
Indicator 3.2: Safety and quality	Measures housing quality through compliance with HUD's Housing Quality Standards.			
Score 3.2.a =	4		2.5	1
Item 3.2.a: Whether housing meets HUD's Housing Quality Standards (HQS).	100% of units meet HQS.		75% of units meet HQS.	Housing does not meet HQS.

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Dimension 4: Housing integration				
Indicator 4.1: Community integration	Measures the extent to which an individual's housing unit is clustered with housing units occupied by people with disabilities vs. scattered throughout the community. The ideal is for individuals to live in housing units typical of the community, without clustering people with disabilities. All disability-only settings receive a score of 1, regardless of location in the community. For example, an apartment complex with five or more units with 100% occupancy by people with disabilities scores 1 on this dimension even if the apartment complex is located among other apartment complexes that do not exclusively serve people with disabilities.			
Score 4.1.a =	4	3	2	1
4.1.a: Extent to which housing units are integrated. (See below for special scoring instructions for providers with multiple housing programs.)	People live in housing units where 0-25% of all units have been set aside for people meeting disability-related eligibility criteria and the remaining units are not set aside for any special needs groups, including people who are homeless.	People live in housing units where 26-50% of all units have been set aside for people meeting disability-related eligibility criteria and the remaining units are not set aside for any special needs groups, including people who are homeless.	People live in housing units where 51-75% of all units have been set aside for people meeting disability-related eligibility criteria and the remaining units are not set aside for any special needs groups, including people who are homeless.	People live in settings where 76-100% of the tenants meet disability-related eligibility criteria and the remaining units are not set aside for any special needs groups, including people who are homeless.
Dimension 5: Rights of Tenancy				
Indicator 5.1: Tenant rights	Measures the extent to which tenants have full rights of tenancy.			
Score 5.1.a =	4			1
5.1.a: Extent to which tenants have legal rights to the housing unit.	Tenants have full legal rights of tenancy according to local landlord/tenant laws.			Tenants do not have full legal rights of tenancy according to local landlord/tenant laws.
Score 5.1.b =	4	2.5		1
5.1.b: Extent to which tenancy is contingent on compliance with program provisions.	Tenancy is not contingent in any way on compliance with program or treatment participation (e.g., sobriety or medication compliance).	Program rules require participating in ongoing services, but failure to comply with this requirement does not lead to eviction.		Tenancy is revoked based on noncompliance with program or failure to participate in treatment (e.g., not maintaining sobriety or keeping to a required medical regime).

Dimension 6: Access to Housing				
Indicator 6.1	Measures the extent to which tenants have access to housing with no required demonstration of housing readiness.			
Score 6.1.a =	4	3	2	1
6.1.a: Extent to which tenants are required to demonstrate housing readiness to gain access to units.	Tenants have access to housing with no requirements to demonstrate readiness (other than provisions in a standard lease).	Tenants have access to housing with minimal readiness requirements, such as engagement with case management.	Tenant access to housing is determined by successfully completing a period of time in a program (e.g., transitional housing).	To qualify for housing, tenants must meet requirements such as sobriety, medication compliance, or willingness to comply with program rules.
Score 6.1.b =	4	2.5		1
6.1.b: Extent to which tenants with obstacles to housing stability have priority.	Program proactively seeks tenants who have obstacles to housing stability.	Tenants who meet program eligibility have equal access to housing.		Tenants are prioritized based on positive clinical or functional criteria (e.g., stability or sobriety).
Indicator 6.2: Privacy	Measures the extent to which the tenant has privacy in the unit.			
Score 6.2.a =	4	3	2	1
6.2.a: Extent to which tenants control staff entry into the unit.	Service staff may not enter the unit unless tenants invite them.	Service staff may enter the unit uninvited only under specific circumstances agreed on in advance.	Service staff may enter the unit uninvited only in a crisis.	Service staff has free access to housing units, including the right to make unannounced visits.
Dimension 7: Flexible, Voluntary Services				
Indicator 7.1: Exploration of tenant preferences	Measures the degree to which tenants are offered a range of services. Only if an array of service choices is offered, the score is 4.			
Score 7.1.a =	4			1
7.1.a: Extent to which tenants choose the type of services they want at program entry.	Tenants are the primary authors of their service plans.			Tenants are not the primary authors of their service plans.
Score 7.1.b =	4			1
7.1.b: Extent to which tenants have the opportunity to modify service selection.	Tenants initiate and are offered routine opportunities to modify their service selections.			Tenants do not have the opportunity to modify their service selection.
Indicator 7.2: Service options	Measures the degree of service choice offered to tenants. If the program has a broad array of services sufficient to meet consumer preferences, and if tenants may choose not to participate in services, the score is 4. If the program does not have the capacity to offer choice (the program operates with a standard service package and tenants must accept the service package), the score is 1.			
Score 7.2.a =	4	3	2	1
7.2.a: Extent to which tenants are able to choose the services they receive.	Tenants may choose from an array of services, including the option of no services.	Tenants may choose from an array of services, but choosing no services is not an option.	Tenants must participate in services that staff identify.	Tenants must participate in a standard service package.
Score 7.2.b =	4	3	2	1
7.2.b: Extent to which services can be changed to meet tenants' changing needs and preferences.	Service mix is highly flexible and can adapt type, location, intensity and frequency based on tenants' changing needs and preferences.	Service mix is predictable, but significant variations can occur at tenant request.	Service mix can be adapted in minor ways.	Service mix cannot be adapted to meet tenants' changing needs and preferences.

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Indicator 7.3: Consumer-driven services	Measures the degree to which services are consumer driven.			
Score 7.3.a =	4	3	2	1
7.3.a: Extent to which services are consumer driven.	All services are consumer driven.	Significant consumer control of services exists in design and provision.	Some consumer input into design and provision of services (e.g., consumer advisory board).	Program is staff-controlled without meaningful consumer input.
Indicator 7.4: Quality and adequacy of services	Measures the degree to which caseloads, service structure, and service availability are adequate.			
Score 7.4.a =	4	3	2	1
7.4.a: Extent to which services are provided with optimum caseload sizes.	Caseload is no more than 15 tenants to each staff member.	Caseload is 16–25 tenants to each staff member.	Caseload is 26–35 tenants to each staff member.	Caseload is 36 or more tenants to each staff member.
Score 7.4.b =	4	3	2	1
7.4.b: Behavioral health services are team based.	All behavioral health services are provided through a team, including psychiatric services. A good example is an Assertive Community Treatment team.	All behavioral health services except psychiatric services are provided through a team. A good example is a Continuous Treatment Team, such as those found in providing Integrated Dual Diagnosis Treatment (IDDT).	Individual service providers are primarily responsible for behavioral health services, but specialists are routinely consulted. For example, a case manager provides services, but may call a substance abuse treatment provider to assess and make recommendations.	The primary responsibility for behavioral health services falls to one provider.
Score 7.4.c =	4	3	2	1
7.4.c: Extent to which services are provided 24 hours a day, 7 days a week.	Services are available 24/7.	Services are available on flexible schedules, but not 24/7.	Services are available 8 a.m. to 5 p.m., Monday-Friday, with some weekend availability (4-12 hours scheduled on weekends).	Services are available from 8 a.m. to 5 p.m., Monday through Friday.