



# NORTH SOUND BEHAVIORIAL HEALTH ORGANIZATION

## Monthly Provider Bulletin

MAY 2019

### WEBSITE LINKS:

Numbered Memorandums:

[http://northsoundbho.org/Numbered\\_Memos](http://northsoundbho.org/Numbered_Memos)

Data Dictionary

<http://northsoundbho.org/DataDict/>

Forms & Brochures

<http://northsoundbho.org/Forms>

Policies

<http://northsoundbho.org/Policies>

Customer Services

<http://northsoundbho.org/Services/>

### NUMBERED MEMORANDUM: POLICY CHANGES & ADDITIONS

#### Numbered Memorandum 2019-03 -Process for Western State Hospital (WHS) Referrals

The North Sound Behavioral Health Organization (North Sound BHO) is altering the process for Western State Hospital (WSH) referrals. The North Sound BHO is asking inpatient units and E&Ts to include the Electronic or Manual referral form when sending packets for review. Click here to access the form(s) : [Electronic/ Manual](#)

#### Numbered Memorandum 2019-04 – Medicaid Eligibility

The North Sound BHO determined it is necessary to specify the Medicaid Eligibility for each individual served in the Crisis System. During each episode of care the BHA will submit the RELIG, Eligibility, transaction. View the memorandum at

[http://northsoundbho.org/Numbered\\_memos/2019/2019-004/pdf](http://northsoundbho.org/Numbered_memos/2019/2019-004/pdf)

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*Find the latest North Sound BHO Policy versions at <http://northsoundbho.org/Policies>*

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### POLICY CHANGES AFTER JULY 1, 2019:

Many policy changes will occur when North Sound Behavioral Health Organization becomes the North Sound Behavioral Health Administrative Services Organization on July 1, 2019. The North Sound BH-ASO will continue to send out Numbered Memorandum in regards to all of our policy changes in addition to sending out this Monthly Provider Bulletin.

### Contact Us:

#### North Sound Behavioral Health Organization

301 Valley Mall Way , Suite 110

Mount Vernon, WA 98273

360.416.7013

[www.northsoundbho.org](http://www.northsoundbho.org)

### NON-EMERGENCY MEDICAL TRANSPORTATION (NEMT) ISSUES

A recent issue was raised regarding possible NEMT barriers to individuals on Medicaid. If you have experienced barriers, please contact the Health Care Authority (HCA) NEMT Team directly at [HCANEMTTRANS@hca.wa.gov](mailto:HCANEMTTRANS@hca.wa.gov) and CC [Teresa.Claycamp@hca.wa.gov](mailto:Teresa.Claycamp@hca.wa.gov) . The (NEMT) team needs specific details such as the individual's ProviderOne ID, trip date, and trip destination in order to research these issues. Please note: In regard to transportation denials for out of county/out of region, the NEMT program does require medical justification from the individual's provider.

### UPDATED NORTH SOUND BH-ASO BROCHURES

Newly updated North Sound BH-ASO brochures will soon be available in our office and on our new website.