



NORTH SOUND BEHAVIORAL HEALTH
ADMINISTRATIVE SERVICES ORGANIZATION

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North Sound BH-ASO Contract Memorandum 2020-001

DATE: January 31, 2020

TO: North Sound BH-ASO Provider Network

FROM: Margaret Rojas, Assistant Director

RE: Submitting Medicaid Authorizations/Medicaid Service Encounters

It has come to our attention providers have inadvertently submitted Medicaid service authorizations/service encounters for Medicaid individuals to the North Sound BH-ASO. As you know, all Medicaid service authorizations and service encounters, except for crisis services, should be sent to the respective Managed Care Organization.

Our data team has provided guidance and direction on correcting the erroneous authorizations/service encounters to stem further inappropriate submissions.

We are asking providers to develop internal protocols to prevent further unintentional submissions of Medicaid authorizations/service encounters for Medicaid individuals. Our staff will continue to be vigilant in advising a provider when a Medicaid authorization/service encounter is sent to us. If technical assistance is required, please do not hesitate to reach out to us for consultation.

Additionally, refer to the Supplement Provider Service Guide (SPSG) for data reporting requirements pertaining to general contract requirements as a participating provider in the North Sound BH-ASO Integrated Care Network. The SPSG is found at: <http://nsbhaso.org/for-providers/supplemental-provider-service-guide>

Lastly, if a provider does not make a good faith effort to stem the erroneous submissions, we will be required to initiate Remedial Action.

Cc: Contract File