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Revised Date:

North Sound Behavioral Health Administrative Services Organization, LLC

Section 1500 – Clinical: Cross-System Coordination

Authorizing Source: HCA Contract

Approved by: Executive Director

Date: 9/4/2019

Signature:

POLICY # 1530.00

SUBJECT: CROSS-SYSTEM COORDINATION

PURPOSE

To outline the role of North Sound Behavioral Health Administrative Services Organization (North Sound BH-ASO) in coordinating with external entities with the aim of reducing duplication of services and unnecessary delays in service provision while decreasing unnecessary use of the crisis services system.

POLICY

North Sound BH-ASO will collaborate with external entities as necessary and appropriate to coordinate care for individuals, develop working agreements and protocols for delivering services and to address unmet needs in the region. External entities include but are not limited to:

1. BH-ASOs and Behavioral Health Organizations (BHOs) for transfers between regions;
2. Family Youth System Partner Roundtable (FYSPRT);
3. Apple Health Managed Care Organizations (MCOs) to facilitate enrollment of Individuals who are eligible for Medicaid;
4. Tribal entities regarding tribal members who access the crisis system;
5. Community Health Clinics, Federally Qualified Health Centers (FQHCs), and Rural Health Centers (RHCs);
6. The Criminal Justice system (courts, jails, law enforcement, public defenders, Department of Corrections, juvenile justice system);
7. Department of Social and Health Services (DSHS) and other state entities;
8. State and federal agencies and local partners that manage access to housing;
9. Education systems, to assist in planning for local school district threat assessment process;
10. Accountable Community of Health (ACH); and
11. First Responders.

Collaboration with external entities might occur when an individual moves in or out of the North Sound region, or if they regain or lose Medicaid eligibility. It also occurs via collaboration with the Health Care Authority and MCOs regarding coordinating the care of individuals with a history of frequent crisis system utilization.

PROCEDURES

North Sound BH-ASO will work with contracted behavioral health agencies (BHAs) to coordinate the transfer of information about individuals, including initial assessments and care plans, with external entities as needed when an individual moves between regions or gains or loses Medicaid eligibility.

ATTACHMENTS

None