

Effective Date: 7/1/2019

Review Date: 1/30/2024

Revised Date:

North Sound Behavioral Health Administrative Services Organization, LLC

Section 3000 - Fiscal: Collections and Overpayments

Authorizing Source: HCA Contract

Approved by: Executive Director Date: 1/30/2024 Signature:

POLICY #3049.00

SUBJECT: COLLECTIONS AND OVERPAYMENTS

DEFINITIONS

Overpayment means any payment from North Sound Behavioral Health Administrative Services Organization (North Sound BH-ASO) to a provider in excess of that which the provider is entitled by law, rule, or contract.

PROCEDURE

All erroneous service encounters are subject to correction. Correct submission of service encounters is required. North Sound BH-ASO should be made aware of any corrections occurring that affect a paid service.

Once a repayment amount has been established, if full repayment has not previously been made, the provider shall reimburse North Sound BH-ASO within 45 calendar days for the overpayment with a check for the full amount, made payable to North Sound BH-ASO. If the provider is unable to repay the full amount of the overpayment in a timely manner, the provider may request a repayment plan, which North Sound BH-ASO may grant or deny in its discretion. North Sound BH-ASO may also exercise contractual remedies to recoup overpayments that remain unpaid.

The designated Fiscal Officer and the fiscal department will handle routine collections for overpayments in the normal course of business.

ATTACHMENTS

None