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North Sound Behavioral Health Administrative Services Organization, LLC

Section 4000 - Information Systems: Wireless Network Communication

Authorizing Source: HCA Contract

Approved by: Executive Director

Date: 10/08/2024

Signature:

POLICY #4012.00

SUBJECT: WIRELESS NETWORK COMMUNICATION

POLICY

This policy prohibits access to North Sound Behavioral Health Administrative Services Organization (North Sound BH-ASO) networks via unsecured wireless communications. Additionally, this policy prohibits wireless network communications of North Sound BH-ASO workstations inside the North Sound BH-ASO office while physically connected to the internal North Sound BH-ASO network.

Only wireless network communications configurations established by the IT Department may be utilized by North Sound BH-ASO staff with North Sound BH-ASO owned equipment. Only North Sound BH-ASO issued computers are pre-configured and authenticated to access the internal network via the Enterprise Wi-Fi Network Access Points. This includes Wi-Fi Access Points built into the ASO issued network extender "Cisco Z" devices. Failure to adhere to this policy while teleworking will result in the disabling of the wireless functionality of these devices.

To facilitate emergency communication, the use of North Sound BH-ASO issued iPhones can be used as an in-office personal hotspot in the case of an internet or power outage. In the case of an internet outage, the computer must be disconnected from the docking station prior to connecting to the hotspot. The employees issued portable power supply can then be used to provide necessary power.

Connection Security

When mobile computers are connecting to the internet from home or other off network public location, deprecated Wi-Fi encryption (WEP and WPA) are not allowed. The use of WPA2 should be used at a minimum. A VPN network extender or mobile hotspot can be checked out from IT for those who do not have adequately secured Wi-Fi available to them.

ATTACHMENTS

None