Effective Date: 7/1/2019 Review Date: 7/30/2019 Revised Date:

# North Sound Behavioral Health Administrative Services Organization, LLC

Section 4200 - Information Systems: Controls and Oversight of Providers Information Systems

Authorizing Source: HCA ContractApproved by: Executive DirectorDate: 7/30/2019Signature:

#### POLICY #4203.00

## SUBJECT: CONTROLS AND OVERSIGHT OF PROVIDERS INFORMATION SYSTEMS

### POLICY

The North Sound Behavioral Health Administrative Services Organization (North Sound BH-ASO) must understand the capabilities and workings of the provider network to ensure North Sound BH-ASO can meet the requirements for timely, accurate and complete data to manage the five-county mental health system. Controls and oversight of the systems extend from the consumer, through the written record and data input paperwork to all levels of the computer networks.

### PROCEDURES

- 1. The North Sound BH-ASO will conduct quarterly Consumer Information System Committee Meetings focusing on understanding, coordinating, and improving the mental health consumer information systems and its data throughout the North Sound Region. *(See attached Consumer Information System Committee Charter)*
- 2. Major policy changes or issues will be referred to Health Care Authority (HCA) for executive level review, oversight, and decision-making.
- 3. North Sound BH-ASO staff will attend HCA, Contractor, and Behavioral Health Agency Meetings to understand and improve the functioning of all our networks as appropriate.

### ATTACHMENTS

4203.01 - North Sound BH-ASO Consumer Information System Committee Charter