



# Statement of Work

## Crisis – Designated Crisis Responder

---

### **PURPOSE**

North Sound Behavioral Health Administrative Services Organization (BH-ASO) or its member counties will designate Designated Crisis Responders (DCRs) to perform the duties of involuntary investigation and detention in accordance with the requirements of Revised Code of Washington (RCW) Chapters 71.05, 71.34 and current DCR protocols.

North Sound BH-ASO is contracted with Snohomish County Human Services to provide full complement of ITA services in Snohomish County and Compass Health to provide full complement of Involuntary Treatment Act (ITA) services in Skagit, Island, Whatcom, and San Juan to provide services in accordance with the designation noted above counties.

Mental Health Professionals (MHPs) designated to perform these duties will have the necessary training required to perform these duties as DCRs. In addition to MHP requirements, DCRs complete state sponsored Health Care Authority (HCA) DCR bootcamp trainings and agency sponsored trainings to understand RCWs and DCR protocols in accordance with RCW 71.05 and applicable Washington Administrative Code (WAC) 246-341 requirements.

RCW 71.05 provides for persons suffering from behavioral health disorders to be involuntarily committed for treatment and sets forth that procedures and services be integrated with RCW Chapter 71.24.

RCW 71.34 establishes behavioral health services for minors, protects minors against needless hospitalization, enables treatment decisions to be made with sound professional judgment, and ensures minors' parents/guardians are given an opportunity to participate in treatment decisions.

RCW 71.34 establishes behavioral health services for minors, protects minors against needless hospitalization, enables treatment decisions to be made with sound professional judgment, and ensures minors' parents/guardians are given an opportunity to participate in treatment decisions.

### **DEFINITIONS**

Designated Crisis Responder (DCR) means a person designated by the county or other authority authorized in rule, to perform civil commitment duties described in RCW Chapter 71.05

### **SERVICE POPULATION**

Individuals, families, or others that identify an individual who is experiencing acute psychological distress or serious disruption in cognitive, volitional, psychological and/or neurophysiologic functioning, or a person exhibiting dangerous or significantly unusual behavior which is of concern to the community, including: family, friends, law enforcement, emergency medical services and/or others that have been referred to a Designated Crisis Responder for an Involuntary Detention evaluation.

### **SERVICES**

#### Core Crisis Services

DCR provider must provide crisis behavioral health services to individuals, including Tribal Members, who are within North Sound BH-ASO's Service Area and are experiencing a behavioral health crisis in accordance with

---

Crisis Services-General (WAC 246-341-0900) and in accordance with the North Sound BH-ASO Mobile Crisis Outreach Statement of Work.

### Involuntary Treatment Act (ITA) Services

1. Provider DCR's must provide access to all components of the Involuntary Treatment Act (ITA) to individuals who have mental health and substance use disorders in accordance with State laws (RCW 71.05 and 71.34) and WAC 246-341-0810, and without regard to ability to pay.
2. Provider DCR's must incorporate the statewide protocols for DCRs or its successor into the practice of DCRs. DCR protocols are incorporated by reference.
3. Provider DCR's shall response in a full and timely manner to law enforcement inquiries regarding an Individual's eligibility to possess a firearm under RCW 9.41.040(2)(a)(ii).
4. Provider DCR's shall be responsible for coordinating and cooperating with other providers in North Sound BH-ASO's crisis service network.
5. Provider DCR's shall be responsible for representing involuntary services education to communities and stakeholders upon request.
6. Provider DCR's may be responsible for ITA court liaison services and will need to be familiar, in that capacity, with the court process and coordination that comes with that function and the court that they are working with. They will work closely with the county prosecutor in this role.
7. Provider BHA's shall be responsible for providing timely data submission to North Sound BH-ASO, required by contract.

### **PROGRAM STAFFING**

Not applicable

### **COORDINATION**

Not applicable

### **DATA/REPORTING**

Provider is responsible for timely submission of data for ITA Service encounters to North Sound BH-ASO.

Contracted BHA's for crisis services are required to ensure compliance with all reporting and encountering requirements established in North Sound BH-ASO's Data dictionary and BHA contracts. Performance measure goals as outlined in the Mobile Crisis Outreach statement of work.

### **DELIVERABLES**

N/A

*Other Policies and Procedures related to this section:*

Policy # 1702

Policy # 1720

Policy # 1721

Policy # 1728

Policy # 1729

Policy # 1732

Policy # 1733

Policy # 1734

