NORTH SOUND MENTAL HEALTH ADMINISTRATION ADVISORY BOARD MEETING

Agenda

June 3rd, 2014 1:00 PM

| 1. | Call to Order - Introductions, Chair (2 min) | |
|-----|--|-------|
| 2. | Revisions to the Agenda, Chair (1 Min) | |
| 3. | Comments from the Public (5 min) | |
| 4. | Approval of the May Meeting Minutes, Chair (1 min) | TAB 1 |
| 5. | Executive/Finance Committee Report (10 min) | TAB 2 |
| | Approval of Expenditures | |
| 6. | Standing Board of Directors Committee Reports (5 min)a. Planning Committee (no meeting in May)b. Quality Management Oversight Committee (available at meeting) | TAB 3 |
| 7. | Old Business (10 min) none | |
| 8. | Executive Director Report (10 min) | |
| 9. | Action Items Being Brought To The Board of Directors (5 min)a. Action Items/ Memorandum (available at meeting)b. Policy 1574 | TAB 4 |
| 10. | Draft Retreat Discussion Items | TAB 5 |
| 11. | New Business (3 min) none | |
| 12. | Report from Advisory Board Members a. Tribal Conference | TAB 6 |
| 13. | Comments from County Advisory Board Representatives (5 min) | |
| | a. Island b. San Juan c. Skagit d. Snohomish e. Whatcom | |
| 14. | Other Business (3 min) | |
| 15. | Adjournment | |

<u>NOTE</u>: The next Advisory Board meeting will be the annual Advisory Board **RETREAT** on **Tuesday, July 1**st, at the Civic Garden Club in LaConner from 9am-3pm, (map included in packet).

North Sound Mental Health Administration (NSMHA) MENTAL HEALTH ADVISORY BOARD May 6, 2014 1:00 – 3:00pm

| Present: | Island: Candy Trautman | | | |
|------------------|--|--|--|--|
| | San Juan: Peg LeBlanc | | | |
| | Skagit: | | | |
| | Snohomish: Marie Jubie, Fred Plappert, Joan Bethel, Jennifer Yuen, Carolann Sullivan | | | |
| | Whatcom: David Kincheloe, Mark McDonald | | | |
| Excused Absence: | Island: | | | |
| | San Juan: | | | |
| | Skagit: Jeanette Anderson | | | |
| | Snohomish: Carolyn Hetherwick Goza | | | |
| | Whatcom: | | | |
| Absent: | Island: | | | |
| | San Juan: | | | |
| | Skagit: Joan Lubbe | | | |
| | Snohomish: Jeff Ross | | | |
| | Whatcom: Larry Richardson, Michael Massanari | | | |
| Staff: | Margaret Rojas, Joanie Williams recording | | | |
| Guests: | Greg Wennerberg, Snohomish County | | | |
| | MINUTES | | | |

TOPIC

DISCUSSION

ACTION

| CALL TO ORDER AND | NTRODUCTIONS | _ | | | |
|-------------------------------------|---|--|--|--|--|
| Chair | Informational | | | | |
| REVISIONS TO THE AG | ENDA | | | | |
| Chair | Chair Mark asked if there were any revisions to the agenda, none were mentioned | | | | |
| COMMENTS FROM TH | E PUBLIC | | | | |
| Chair | No comments | Informational | | | |
| APPROVAL OF MINUT | ES | | | | |
| Chair | April minutes: Mark asked the Board to review the past minutes for modifications. Motion was made to approve minutes as written, motion seconded and approved. | Minutes approved as written | | | |
| Conference Confirmations | Mark asked Joanie to review the names of the individuals who are registered for the Tribal Conference, as well as the Behavioral Health Conference, in case anyone was missed or if others were interested in attending. No additional Advisory Board members voiced interest in attending. Mark noted Joanie will confirm the registrations for the Behavioral Health Conference. | Informational | | | |
| EXECUTIVE/FINANCE | COMMITTEE | | | | |
| Approval of Expenditures | A motion was made to move the expenditures to the Board of Director's for approval, motion was seconded and approved. | Motion approved to move expenditures to Board of Directors | | | |
| Pre-Conference workshop Sessions | Behavioral Health Conference (BHC) Pre-Conference courses: Mark asked the group if anyone was interested in attending any of the pre-conference workshop sessions at the BHC. No one, other than the original three, voiced interest. The Board voted to approve the extra expense involved for Peg, David and Mark to attend the pre-conference sessions. All were in favor, | | | | |

| | none were opposed. | Pre-Conference expenses approved |
|---|---|--|
| STANDING BOARD OF I | DIRECTORS COMMITTEE REPORTS | |
| | Planning Committee | Informational |
| | Mark referred to the Planning Committee report included in each member's | |
| | binder for review. | |
| | Quality Management Oversight Committee (QMOC) Report | Informational |
| | QMOC reports were in the binders , as well. | |
| OLD BUSINESS | | |
| Chair | Final Scholarship Application Forms: | Informational |
| | The group looked over the scholarship application forms, discussed and | |
| | approved them. Afterward, it was decided the Board would talk about the | |
| | number of scholarships they would like to approve for the NAMI conference | |
| | <mark>at the June Advisory Board</mark> meeting. The Advisory Board will provide | |
| | scholarships for the Co-Occurring Disorders Conference as well. In January | |
| | 2015 the effectiveness of the Scholarship Application process will be | |
| | reviewed. | |
| EXECUTIVE DIRECTOR'S | SREPORT | 1 |
| | Margaret and Greg gave a report in Joe's absence. Margaret noted Joe was in San Juan County on business regarding the upcoming Behavioral Health Organization. | Informational |
| | State contract changes were covered, as well as the Western State | |
| | Hospital bed census problems. An update was given on the Behavioral | |
| | Health Organization (BHO) planning process. Mental Health Disaster | |
| | Response in Darrington and Oso was discussed, in addition to the | |
| | selection of the on-line learning system vendor. Margaret spoke about | |
| | the upcoming Tribal conference which has about 200 people signed up | |
| | to attend. Group discussion followed. | |
| ACTION ITEMS BEING B | BROUGHT TO THE BOARD OF DIRECTORS | |
| Memorandum | Action Items: Margaret talked about each of the action items. Disaster Crisis Counseling was discussed, in addition to the Mental Health Block Grant (MHBG). The introduction items were presented as well, which consisted of the County- Jail Transition Services, the County Interlocal Agreement, the Program for Assertive Community Treatment (PACT) and Wraparound/WISe. | Motion approved to forward action item to the Board of Directors |
| | The group engaged in conversation. A motion was made to move the Action Items to the Board of Directors for approval. Motion was seconded and approved. | |
| Approval of Redesign of Crisis Services Plan | Approval of Redesign of Crisis Services Plan: Greg spoke on the Crisis Redesign Services Plan and noted NSMHA has been working on the plan for the past 18 months. He covered the summary of the plan, recommendation, implementation, timetable and the decisions needed. The Advisory Board engaged in conversation with Greg regarding the plan. Following the discussion, a motion was made to forward the Redesign of Crisis Services Plan to the Board of Directors. The motion was seconded and approved. | Motion approved to forward Redesign of Crisis Services Plan the Board of Directors |

report has historically been given to the county coordinators. It's content is a snap shot which includes the individual county number of Medicaid eligibles, how many are in service with an open outpatient primary episode, crisis calls, average hours of service for clients with an open outpatient episode, average hours of service for clients receiving a service during the month, number of hospitalizations, number of individuals with more than one hospitalization in the past 30 days, and number of 72 hour involuntary detentions. Group conversation followed about various aspects of the report.

REPORT FROM ADVISORY BOARD MEMBERS

Evaluation and Treatment Center (E&T) Tour:

Advisory Board members spoke about the April 16th tour. One member noted the E&T does not admit children, but they do admit seniors. Another said there were three senior staff members who answered questions on procedures from the Advisory Board. Staff was interactive and gracious not only with the Advisory Board but their clients as well, another said, adding the Director knew the clients by name. One Advisory Board member said it was an excellent site visit, others agreed.

| COMMENTS FRO | M COUNTY ADVISORY BOARD REPRESENTATIVES | |
|---|---|---------------|
| Island Candy gave a report on the Island County Advisory Board and noted it is an integrated committee with both mental health and chemical dependency. She said the increase in Medicaid enrollees impacted the 1/10 th of 1%, resulting in freed up funds to be utilized in expansion of the school based mental health program. County Commissioner Kelly Emerson resigned, she noted, and spoke about the adverse interaction with Kelly's colleagues and committee members. Helen Price Johnson & Jill Johnson are very active and effective with the rural county challenges in mental health, Candy said. | | Informational |
| San Juan | Peg talked about San Juan County grant dollars being utilized to train Service Providers who treat children. Adverse Childhood Events (ACEs) screening tool will help identify early dual diagnoses. The Health Department is setting up the training. | Informational |
| Skagit | none | Informational |
| Snohomish | Fred said he is still working with the county coordinator to get information and updates on the Human Services Department to all the representatives. Currently at the PEER center, weekly groups are being held on Tuesdays. | Informational |
| Whatcom | none | Informational |

OTHER BUSINESS

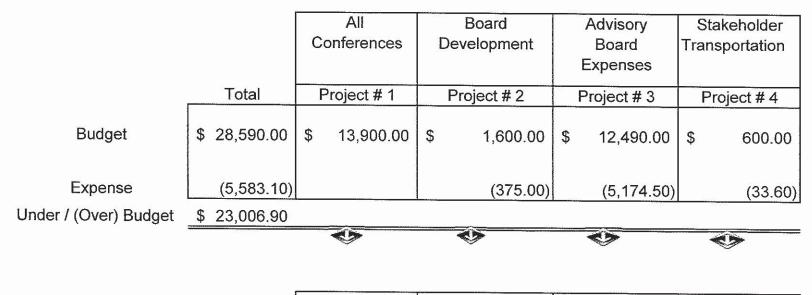
Island County Letter: Candy talked about the appreciation letter from the Island County Board of Commissioners. The letter thanks the Advisory Board for their participation in mental health advocacy.

Chair Emeritus Comments: Candy thanked the Advisory Board for moving forward in her absence for the past two months. She talked about her gratitude for Mark's input as Chair and his personal advocacy style. She also voiced her appreciation for the formation of the Scholarship Review Committee and the idea of the screening applications. She said it is rewarding to assist consumers in recovery and allow them the opportunity to communicate the value of the conferences to the Advisory Board. She noted the potential benefit of a brainstorming session to find ways to include others on the Advisory Board.

Mark talked a flyer he received on a cultural competency conference in Edmonds coming up on May 17th, no charge, register on line, free lunch.

| ADJOURNMENT | | | | |
|-------------|-----------------------------------|---------------|--|--|
| Chair | The meeting was adjourned at 2:37 | Informational | | |

Advisory Board Budget January through May 2014



| BHC , NAMI, COD, I | BOARDS SUMMIT | Costs for Board Members (food, | Non- Advisory Board Members, to attend meetings |
|--------------------|---------------|-----------------------------------|---|
| | BOARDS SUMMIT | Members (food, | attend meetings |
| | (RETREAT) | mileage, misc.) | and special events |

North Sound Mental Health Administration Warrants Paid May 2014

| | Туре | Date | Num | Name | Memo | Amount |
|----------------------|------|------------|-----------------|-----------------|----------------|----------|
| Advisory Board | | | | | | |
| 5643331 · Supplies | | | | | | |
| | Bill | 05/13/2014 | March/April2014 | Haggen Inc | Batch # 105435 | 127.41 |
| | Bill | 05/13/2014 | March/April2014 | Haggen Inc | Batch # 105435 | 175.12 |
| | Bill | 05/28/2014 | May2014 | Rojas, Margaret | Batch # 105619 | 21.70 |
| Total Supplies | | | | | | 324.23 |
| Travel | | | | | | |
| | Bill | 05/05/2014 | April2014 | AA Dispatch | Batch # 105326 | 847.00 |
| | Bill | 05/05/2014 | April2014AdBd | Rojas, Margaret | Batch # 105326 | 30.00 |
| | Bill | 05/13/2014 | May2014 | Yuen, Jennifer | Batch # 105435 | 47.04 |
| | Bill | 05/20/2014 | May2014 | LeBlanc Peg | Batch # 105514 | 64.15 |
| Total Travel | | | | | | 988.19 |
| Total Advisory Board | | | | | | 1,312.42 |
| | | | | | | 1,312.42 |
| | | | | | | 1,312.42 |

Effective Date: 5/29/2009; 9/11/2008; 6/19/2008 Revised Date: 5/28/2014 Review Date: 5/28/2014

North Sound Mental Health Administration

Section 1500 - Clinical: State Only Funding Plan - Mental Health Services

Authorizing Source: SMH Contract; NSMHA Cancels: See Also: Providers must "comply with" this policy and individualized implementation guidelines may be developed by CMHAs Approved by: Board of Directors 06/12/2014, Motion #14-Signature of Executive Director: Date: Responsible Staff: Deputy Director

POLICY 1574.00

SUBJECT: STATE ONLY FUNDING PLAN - MENTAL HEALTH SERVICES

PURPOSE

To identify the individuals eligible for and services covered by State funds in the North Sound region. For individuals eligible for services covered by State funds and within available resources, this policy is also meant to ensure consistent application of standards region-wide for access to medically necessary outpatient mental health services.

POLICY

North Sound Mental Health Administration (NSMHA) utilizes State funds, as long as available, to provide services to specific populations of individuals with insufficient funding as well as pay for certain programs and services. The use of State funds may be revised as State funding availability changes. Any changes to these categories shall be effective immediately upon written notification.

NSMHA funds a variety of outpatient and inpatient services including the following with State funds:

- A. Access and authorization
- B. Court filing fees
- C. Crisis Services including Mobile Outreach Teams
- D. Evaluation & Treatment Facilities (E&Ts) including out of region E&T costs
- E. Flex Funds
- F. Inpatient Psychiatric Hospitalization costs
- G. Involuntary Treatment Act (ITA) Services
- H. Jail Services
- I. Medicaid Personal Care
- J. Ombuds Services
- K. Out of Network Services
- L. State Plan Outpatient Services to identified populations (see Procedure section below)
- M. Peer Centers
- N. Residential Room and Board costs

NSMHA shall allocate a proportionate and fixed amount of State funds to each Community Mental Health Agency (CMHA) on an annual basis to provide State Plan outpatient services to individuals with insufficient funding. Each CMHA is responsible for management of their allotted funds. If providers exceed their allotted amount, they run the risk of not receiving payment for services provided.

State funds payment by NSMHA for individuals receiving State Plan services shall be considered payment in full as long as they meet State funding qualifications, per State guidelines and this policy, and do not have third party resources. Additionally, payments of State funds for individuals on a spenddown shall be considered qualifying medical expenses that have been paid on behalf of the individual by a publicly administered program per Washington Administrative Code (WAC) 182-519-0110(9).

Community Mental Health Agencies (CMHAs) shall work with individuals to apply for Washington Apple Health and/or meet their spenddowns. For individuals who are not eligible for Washington Apple Health, consideration shall be given to transitioning them to other programs/services.

PROCEDURE

State Plan Outpatient Services

The following populations of individuals are eligible for medically necessary, State Plan outpatient treatment services under State funding.

- A. Individuals making a request for NSMHA initial authorization or reauthorization and individuals in a current NSMHA authorization period regardless of NSMHA outpatient episode status who are:
 - 1. Discharging, or discharged within the past 30 days, from a Children's Long-Term Inpatient Program (CLIP) facility or Western State Hospital (WSH).
 - 2. Currently on a Less Restrictive Alternative (LR) court order or Conditional Release (CR).

NSMHA-contracted Community Mental Health Agencies (CMHAs) shall serve the individuals identified in this section (A 1-2). It is NSMHA's expectation that State funds are prioritized for these individuals and that there are enough available resources to serve all individuals who meet one or both criteria. For initial and reauthorizations, NSMHA shall provide authorization for a period not to exceed 3 months*. For individuals in a current authorization, NSMHA shall allow for continuation of the current authorization for a period not to exceed 3 months*.

- B. Individuals with a current NSMHA authorization *and* in a current NSMHA outpatient episode who:
 - 1. Are funded by Washington Apple Health, but currently subject to a spenddown from the Department of Social and Health Services (DSHS).
 - 2. Lose their Washington Apple Health coverage and do not fit any of the previously identified categories.

For individuals identified in this section (B 1-2), NSMHA shall allow for continuation of the current authorization for a period not to exceed 3 months from when Washington Apple Health is not active or end of the current authorization period, whichever is sooner*. Due to limited funding, individuals identified in this section are not eligible for initial authorization of outpatient services unless they qualify on some other basis. See below regarding the reauthorization process.

- C. Individuals 18 and older, with an income up to 200% of the Federal Poverty Level, may be served in PACT (Program of Assertive Community Treatment) as long as they were in the program as of October 7, 2011 and have not closed their PACT treatment episode since that time.
- D. Individuals, in a current NSMHA outpatient episode or not, admitted to CLIP (Children's Long-Term Inpatient Program) facilities or WSH (Western State Hospital), returning to or entering NSMHA services upon discharge, and who are in need of care coordination from the CMHA to facilitate inpatient treatment and discharge planning.
 - 1. CMHAs should use the Rehabilitation Case Management CPT (Current Procedural Terminology/HCPCS [Healthcare Common Procedure Coding System]) code.

Reauthorization

- A. NSMHA shall authorize eligible individuals for medically necessary, State-funded services for a period not to exceed 3 months per reauthorization*.
- B. The determination whether to request reauthorization for an individual covered by State funding is the responsibility of the CMHA to be made in the context of medical necessity and availability of resources with the exception of individuals currently meeting one or both of the criteria in State Plan Outpatient Services – Section A above; a reauthorization is expected for these individuals.
 - 1. Examples of when it may be appropriate to request reauthorization may include, but not be limited to:
 - i. Individual at imminent risk of psychiatric hospitalization.
 - ii. Individual on a complex psychotropic medication regimen for which no prescriber outside the CMHA can be located.
 - iii. Individual improving in intensive services, but who needs time to transition in to a lower level of care prior to discharge from treatment.

*Re/Authorization Limit Exceptions

- A. Providers may determine there are exceptional cases for which they want an authorization period longer than 3 months. This determination is left to the provider, but the rationale for the exception must be noted in the electronic authorization request in order for NSMHA to provide authorization for a period longer than 3 months.
- B. For individuals who become State-funded during their authorization period, it is the responsibility of the CMHA to request termination of the authorization from NSMHA. For termination of an authorization, see the Change in Mental Health Coverage (Loss of Coverage/Change in Payer) section of NSMHA Policy 1505 Authorization for Ongoing Outpatient Services.

Transfers and Coordination of Care

A. For State-funded individuals where transfer or coordination of care with another CMHA is requested by the individual or appears clinically appropriate, the MHCP shall contact the second CMHA to determine if they have the funds to accept an individual covered by State funding.

- 1. The MHCP shall have assisted the individual in attempting to obtain Washington Apple Health prior to transfer or coordinated of care whenever possible.
- 2. The MHCP shall give consideration to the length of the remaining authorization and need for continued services prior to initiating a transfer or coordination of care.
- 3. Refusal of transfer or coordinated services by a CMHA should be a rare occurrence. The CMHA initiating the transfer or coordinated services shall notify NSMHA when another CMHA refuses the request.
- B. Transfers and coordination of care shall otherwise follow NSMHA Policy 1510.

ATTACHMENTS

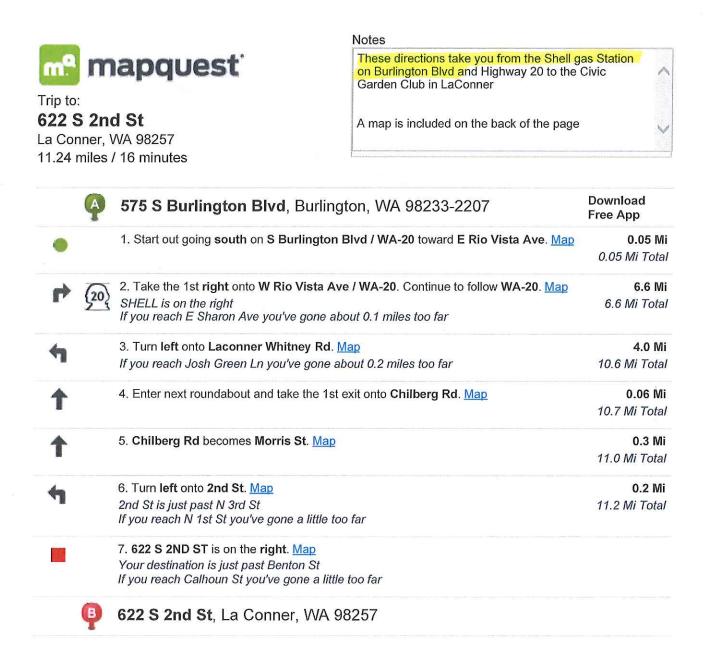
None

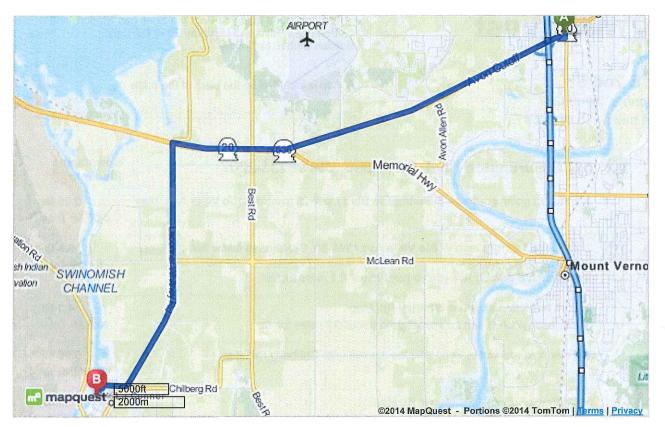
AB Retreat Agenda Items (from 5/6/14 meeting) July 1, 2014

| Items | Discussion | Outcome |
|--|--|---------|
| Behavior Health Organization | Ideas on representation for the AB, community, family & individuals w/ lived experience Previous retreat goals aligning with upcoming changes Co-occurring treatment How big of a change for NSMHA-what is the impact What will the substance abuse service look like under the NSMHA umbrella What EBPs for SU/SA Explore ideas on the type of service delivery | |
| Regional Health Alliance | Update Involvement of individuals w/ lived experience & families Health care integration, structural changes, peer role in this context Person centered approach | |
| Peer Network | Survey results Training; peer and provider CD Peer Counselors | |
| WISe | Update on conversion and implementation Parent partner & youth involvement | |
| Advocacy | Broad representation of advocacy, leg, community, disability, | |
| Focus of discussion –"advisory" input, peer involvement at all levels and targeted toward the AB. | | |
| | | |

AB 2014 Retreat Topics (discussion items across topic areas)

| Discussion Item | BHO | RHA | Peer Network | WISe | Advocacy |
|--|-----|-----|--------------|------|----------|
| AB representation with broader inclusion | Х | Х | | Х | |
| Co-Occurring Treatment | Х | Х | Х | Х | Х |
| Impact on NSMHA in the transformation to a BHO | Х | Х | Х | Х | |
| SA Treatment in the context of NSMHA services/providers | Х | | Х | | Х |
| Identification of EBPs for SA services | Х | | | | |
| Explore ideas on type of service delivery | Х | | Х | | |
| Health Care integration, structural changes, peer role | Х | | Х | | |
| Person Centered approach to care | Х | | Х | | |
| What do the results of the peer survey tell us | Х | | Х | | Х |
| CD Peer Counselors | Х | | Х | | |
| AB role as community liaison Last year's retreat updates: | Х | Х | Х | Х | Х |
| Peer Network | Х | | х | х | |
| Crisis Redesign | Х | Х | Х | | |
| Children's Service Redesign (WISe) | Х | | Х | х | |
| Health Care Reform Update | Х | Х | Х | | Х |
| Legislative Update | Х | | | х | Х |





Total Travel Estimate: 11.24 miles - about 16 minutes

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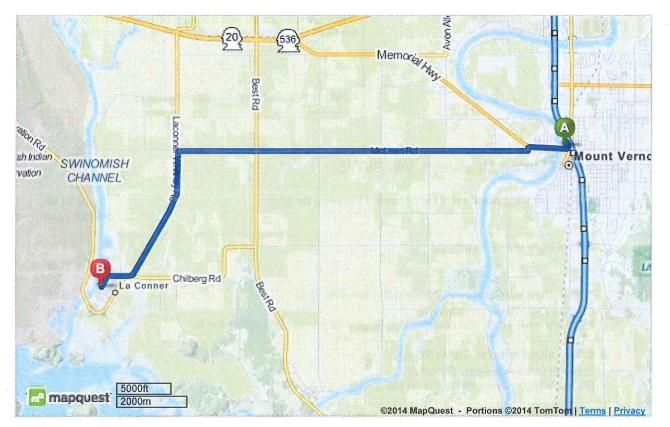


Trip to: 622 S 2nd St La Conner, WA 98257 9.19 miles / 16 minutes Notes

These directions take you from the NSMHA office to the Civic Garden Club in La Conner via McLean Road

A map is included on the back of the page

| P | 117 N 1st St , Mt Vernon, WA 98273 | Download Free App |
|------------|---|---------------------------------------|
| • | 1. Start out going north on N 1st St toward Freeway Dr. Map | 0.08 Mi 0.08 Mi Total |
| r) | 2. Turn right onto Freeway Dr. <u>Map</u> | 0.1 Mi 0.2 Mi Total |
| () | 3. Take the 1st right onto W Division St / WA-536 . <u>Map</u> Co-Op's Deli, The is on the corner If you are on S 1st St and reach W Washington St you've gone a little too far | 0.6 Mi 0.8 Mi Total |
| ኻ | 4. Turn slight left onto Curtis St . <u>Map</u> Curtis St is 0.1 miles past S Wall St Rolfson's Home Furnishings II is on the corner | 0.1 Mi 0.9 Mi Total |
| • | 5. Turn right onto McLean Rd . Pass through 1 roundabout. <u>Map</u> | 5.6 M i 6.4 Mi Total |
| 4 | 6. Turn left onto Laconner Whitney Rd . <u>Map</u> If you are on Downey Rd and reach Channel Ln you've gone about 0.5 miles too far | 2.1 Mi 8.6 Mi Total |
| 1 | 7. Enter next roundabout and take the 1st exit onto Chilberg Rd. Map | 0.06 Mi 8.6 <i>Mi Total</i> |
| 1 | 8. Chilberg Rd becomes Morris St. Map | 0.3 Mi 9.0 Mi Total |
| 4 | 9. Turn left onto 2nd St . <u>Map</u> 2nd St is just past N 3rd St If you reach N 1st St you've gone a little too far | 0.2 Mi 9.2 Mi Total |
| | 10. 622 S 2ND ST is on the right . <u>Map</u> Your destination is just past Benton St If you reach Calhoun St you've gone a little too far | |
| P | 622 S 2nd St, La Conner, WA 98257 | |



Total Travel Estimate: 9.19 miles - about 16 minutes

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The La Conner Civic Garden Club is located at 622 S. Second Street. It was built as a Grange Hall in 1875 and housed the first Federal Court north of Seattle, Whatcom County's district court, the first courthouse for Skagit County as well as the first County seat. This historical building also served the community as a church and schoolhouse and is listed on the National Historic Register. The building is now available to rent for meetings, visual art activities, dances, banquets, weddings and other special events.

The NSMHA Advisory Board is holding its annual retreat at this location July1st, 2014 from 9am-3pm. Maps are included in packet.







| Li | istening with O | pen Hearts - May | 13 & 14, 2014 | | | | |
|-----------------|----------------------------------|---------------------------------------|------------------|--|--|--|--|
| Tuesday, May 13 | | | | | | | |
| TIME | | PRESENTER | LOCATION | | | | |
| 8:00- 9:00 | Registration/Breakfast | | Pacific Showroom | | | | |
| | Opening Blessing | John Cayou, Jr. | | | | | |
| 9:00 | Welcome & Opening | Marilyn Scott Upper Skagit | | | | | |
| | Introduce Keynote Speaker | Master of Ceremonies Rudy Vendiola | | | | | |
| 9:30- 10:45 | Keynote Speaker | Louie Gong Eighth Generation | Pacific Showroom | | | | |
| 10:45- 11:00 | | BREAK – 15 minutes | | | | | |
| 11:00- 12:15 | Session A Workshops | | Breakout rooms: | | | | |
| A-1 | Yappalli | Karina Walters | Ballroom A | | | | |
| A-2 | Design Yourself | Louie Gong | Ballroom B | | | | |
| A-3 | QPR: Adult Suicide Prevention | Kathy Charles | Courtyard I | | | | |
| A-4 | Listening with Open Hearts | Jere LaFollette | Courtyard II/III | | | | |
| 12:15 | | BLESSING & LUNCH | | | | | |
| 1:30-2:45 | Panel Discussion | Listening to the Voice | Pacific Showroom | | | | |
| 2:45-3:00 | | BREAK – 15 minutes | - | | | | |
| 3:00-4:15 | Session B Workshops | | Breakout rooms: | | | | |
| B-2 | Design Yourself | Louie Gong | Ballroom B | | | | |
| B-3 | QPR: Adult Suicide Prevention | Kathy Charles | Courtyard I | | | | |
| B-4 | Listening with Open Hearts | Jere LaFollette | Ballroom A | | | | |
| 4:15 | Wrap-up Day One | Rudy Vendiola | Pacific Showroom | | | | |
| עייד | Closing Blessing | Juanita Jefferson | | | | | |

| Wednesday, May 14 | | | |
|-------------------|---------------------------|---|------------------|
| TIME | | PRESENTER | LOCATION |
| 8:00-9:00 | Continental Breakfast | | Pacific Showroom |
| 9:00-9:15 | Opening Blessing | Kevin Paul | |
| | Welcome | - Rudy Vendiola | |
| | Introduce Keynote Speaker | | |
| 9:15-10:30 | Keynote Speaker | Terry Cross NICWA Director | Pacific Showroom |
| 10:30-10:45 | BREAK – 15 minutes | | |
| 10:45- 12:00 | Panel Discussion | Healing & Spirituality | Pacific Showroom |
| 12:00 | BLESSING & LUNCH | | |
| 1:15-1:45 | Presentation | Healing Through Culture | Pacific Showroom |
| | | | |
| 1:45-3:00 | Panel Discussion | Tribal Centric Behavioral Health System | Pacific Showroom |
| | | | |
| 3:00 | Closing Ceremonies | Rudy Vendiola | Pacific Showroom |
| | Closing Blessing | Darlene Peters | |