



PIONEER
HUMAN SERVICES
A CHANGE FOR CHANGE

7440 W Marginal Way S
Seattle, WA 98108

206.768.1990 tel | 206-768-8910 fax
www.pioneerhumanservices.org

November 29, 2022

VIA COURIER

North Sound Behavioral Health Organization
Attn: Executive Director
301 Valley Mall Way
Suite 110
Mount Vernon, WA 98273-5462

Re: Notice of Reduction of Residential Treatment Facility Services

To Whom It May Concern,

The purpose of this letter is to provide notice that, effective January 31, 2023, Pioneer Human Services (referenced herein as “PHS” or “We”) will be closing the facility and operations there at the Pioneer Center North (“PCN”) Residential Treatment Facility, 1960 Thompson Drive, Sedro-Woolley, WA 98284. This closure is being effectuated due to, among other things, labor shortages and infrastructure issues at PCN. In order to effectuate the closure without creating undue dislocation to residents, PCN will cease admitting new clients as of December 1, 2022. Aside from the PCN facility, we intend to continue operation of other PHS facilities and services.

We have instituted the following Closure Plan to notify clients and effectuate a safe, orderly, and clinically appropriate transfer or discharge of each client:

- By December 1, 2022, we will notify all existing PCN clients or their designated representative of PCN’s closure in writing and orally. We will assist clients, their families, and representatives in preparing for closure of the facility.
- Admitted PCN clients will continue to receive treatment at PCN through January 31, 2023. We will discharge or transfer all admitted PCN clients by close of business on January 31, 2023, in accordance with existing PHS policies and procedures. If the client is not discharged per an existing or amended plan of care and provider determination, the client will be transferred to the most appropriate setting possible in terms of quality, services, and location, as available and determined appropriate by the client care team after taking into consideration the client’s individual needs.
- Reasonable measures will be taken to maintain infrastructure and staffing levels in order to maintain PCN’s quality of care until facility closure.

- We do not intend to release any information regarding the facility closure to the media.
- We will store and/or transfer client medical records in accordance with the North Sound BH-ASO - PHS Agreement dated March 29, 2019, and applicable federal and state laws.

Notwithstanding PCN's closure, we intend to continue to operate other PHS facilities under the March 29, 2019 Agreement, and will notify you in the event of any change. We intend to cooperate with you in the discharge or transfer of all PCN-admitted clients affiliated with North Sound BH-ASO.

If you have any questions or concerns about the PCN facility closure, please direct your inquiries to:

- Clint Jordan, Senior Director of Residential Treatment, Clinton.Jordan@p-h-s.com; or
- Hilary Young, Vice President of Advocacy & Development, Hilary.Young@p-h-s.com

Respectfully yours,

DocuSigned by:
Sandra Possin

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Sandra Possin, CFO
Pioneer Human Services