

JOB ANNOUNCEMENT

ASSISTED OUTPATIENT TREATMENT COORDINATOR

The North Sound Behavioral Health Administrative Services Organization (North Sound BH-ASO) is pleased to announce that we are looking for a skilled professional with an interest in overseeing and enhancing Behavioral Health systems of care for the North Sound region. You will join a diverse and multitalented team that values innovation, integrity, and high-quality service that reduce inequities in health care. This opportunity is a full-time salaried position and has a hybrid in-person/telecommute schedule.

Changes in healthcare reform afford new and dynamic opportunities—especially in the field of behavioral health. If you are interested in playing a critical role in assuring quality behavioral health services while identifying new opportunities in the North Sound community, we invite you to apply!

ABOUT NORTH SOUND BH-ASO

Our Mission: *Empowering individual and families to improve their health and well-being.*

North Sound Behavioral Health Administrative Services Organization values and seeks diversity, equity, and inclusion as integral to the behavioral health field. We support, embrace, and celebrate everyone's uniqueness, promote inclusion, and commit to remove systemic barriers that affect our workforce, our providers, and the people that receive behavioral health services.

The Washington State Health Care Authority contracts with the North Sound BH-ASO to fund Behavioral Health Crisis Services, state-funded non-Medicaid services and other critical outreach and criminal justice diversion programs. In addition, North Sound BH-ASO coordinates several Federal grants that has expanded substance use disorder services to many of our rural communities. Please visit our website www.nsbhaso.org for more information.

PRIMARY POSITION RESPONSIBILITIES

The Assisted Outpatient Treatment (AOT) Coordinator will support the development, implementation, and monitoring of Less Restrictive Alternative (LRA) Treatments to include AOT program(s) in the North Sound Regional Service Area (RSA) and will oversee system coordination, service delivery and legal compliance. This position will work closely with the Health Care Authority (HCA) AOT Administrator to develop and implement program requirements, best practices, policy, and procedures. The position will also directly support coordination and collaboration with Superior Courts, Behavioral Health Agencies (BHAs) that are providing services to persons released on AOT orders, and other stakeholders across the state. The position will support the State's requirement to develop and implement a plan in collaboration with HCA, Regional Involuntary Treatment Act (ITA) courts, AOT providers, and community stakeholders. Job functions will include:

- Serves as the RSA lead coordinator for AOT programming and monitoring of services to include partnering with HCA, local Superior Courts, and provider agency program requirements, best practices, policies and procedures.
- Provides and serves as a subject matter expert for LRAs to include AOT orders in partnership with local Superior courts, provider agencies, community providers, Hospitals, emergency departments, BHAs, and Designated Crisis Responders (DCRs).
- Maintains strong BHA relationships and provides coordination and monitoring support of LRA/AOT services, standards, outcomes, deliverables and all HCA and State requirements for LRA/AOT orders.
- Represents North Sound BH-ASO in a positive and appropriate manner to outside entities. Upholds North Sound BH-ASO's mission, values, and philosophy.

- Assures that provider services are delivered in a manner that promotes high quality and in compliance with contractual and professional standards.
- Provides prompt and courteous quality customer service to individuals, family members, advocates, allied system professionals, and the public to assure individuals have access to clinically indicated behavioral health services.

QUALIFICATIONS, EXPERIENCE, & EDUCATION

Knowledge of:

- Applicable laws, rules and regulations such as applicable HIPAA, 42 CFR Part 2, Washington Administrative Code (WAC), and Revised Code of Washington (RCW).
- Applicable laws, rules and regulations for Less Restrictive Alternatives, AOT and Conditional Releases court orders, and the Involuntary Treatment Act (ITA) and legal processes.
- Understanding of community crisis systems and community-based models of care that reduce hospitalization, incarceration and supports a person's recovery and wellness.
- Understanding of cross-system models of care that interact and partner with court systems.
- Quality assurance and improvement, data collection, statistical analysis, and preparation of reports.
- Experience with the State and regional behavioral health Crisis System in accordance with the rules and regulations in WAC 246-341, 71.05 RCW and 71.34 RCW function, roles, and operation.
- Service area to include populations and settings where services are being provided.
- Quality customer service skills and direct experience providing customer service.

Education and Experience:

- Master's Degree in social work, behavioral science, nursing, or related field *and* three (3) years professional level experience in a clinical behavioral health setting **OR** Bachelor's Degree *and* five (5) years qualifying experience working in a behavioral health system.
- Mental Health Professional (MHP) and/or Substance Use Disorder Professional (SUDP) preferred

An equivalent combination of education and experience may be considered.

License and Certification:

- Valid Washington State driver's license, continuous proof of insurance and a vehicle available for work-related travel throughout employment is required.

ADDITIONAL INFORMATION

Starting salary range from \$69,190 to \$84,151 per annum, plus a generous benefits package. Position will remain open until a qualified applicant is selected. North Sound BH-ASO is an Equal Opportunity Employer. Visit our [Careers page](#) for full job description and application. Send cover letter, resume and application to hr@nsbhaso.org. *Please note that applications will not be accepted without a completed North Sound BH-ASO application form.*