

JOB ANNOUNCEMENT

QUALITY SPECIALIST – WESTERN STATE HOSPITAL LIAISON

The North Sound Behavioral Health Administrative Services Organization (North Sound BH-ASO) is pleased to announce an opportunity to join our team as a Quality Specialist – Western State Hospital (WSH) Liaison. This position is part time (20 hours per week), hourly, and is located at the WSH campus in Lakewood, WA.

Changes in healthcare reform afford new and dynamic opportunities in the North Sound—especially in the field of behavioral health. If you are interested in playing a critical role in assuring quality behavioral healthcare in the North Sound community and believe you have the background and skills necessary, we invite you to apply!

ABOUT NORTH SOUND BH-ASO

Our Mission: *Empowering individual and families to improve their health and well-being.*

The State of Washington contracts with the North Sound BH-ASO to provide Behavioral Health Crisis Services and other state-funded non-Medicaid behavioral health services in the North Sound Region. Please visit our website www.nsbhaso.org for more information.

PRIMARY POSITION RESPONSIBILITIES

1. Coordinate transition planning for people leaving WSH or long-Term civil commitments in community hospitals and returning to community living. This includes on site activities at WSH and the following:
 - a. Ensure services are provided as outlined in the North Sound BH-ASO/WSH working agreement.
 - b. Verifying accuracy of ASO assignment at the time of admission to WSH and coordinating the transfer to the appropriate ASO.
 - c. Monitoring and track each individual’s recovery while in the hospital including coordination with ward staff and participation in hospital treatment teams and team meeting.
 - d. Document activities in the WSH record at least every 90 days.
 - e. Arrange transition plans for each individual when they are ready to leave the hospital and have met the discharge criteria.
 - f. Coordinate behavioral health services, placement, housing and court orders with community CMHA providers, adult family homes and nursing homes.
 - g. Coordinate the establishment of Medicaid and other benefits including the submitting of documents to WSH Patient Financial Services on a timely basis.
 - h. Arrange transportation for placement interviews in the community and at time of transition back to the community.
 - i. Facilitation and monitoring of placement back into the community.
 - j. Participate in monthly North Sound BH-ASO Hospital Discharge Planning Meetings.
2. Adult Care Coordination including care coordination of services with behavioral health providers and allied systems for individuals with complex needs or individuals experiencing difficulties in obtaining the appropriate intensity or level of services. This also includes the monitoring of individuals with complex needs or groups of individuals to assure they obtain the right amount of services at the appropriate time.

QUALIFICATIONS, EXPERIENCE, & EDUCATION

Knowledge of:

- Knowledge of applicable contracts, standards, laws, rules and regulations such as (HIPAA, WAC, RCW, CFR).

- Knowledge and experience in Utilization Management/Utilization Review, Quality Assurance/Improvement, data collection, statistical analysis and preparation of reports.
- Clinical practice; especially in the areas of care coordination, recovery-driven treatment plans, cultural competence, and evidenced-based practices.

Education and Experience:

- Master's Degree in social work, behavioral science, nursing or related field AND four (4) years professional level experience in a clinical behavioral health setting.
- Two years' experience in providing outpatient behavioral health services to adults is required.
- Expertise in working with other special populations is preferred.
- An equivalent combination of education and experience may be considered.

License and Certification:

- Current Washington State License in a field noted above (i.e., LICSW, LMHC, and LMFT) is preferred.
- Valid Washington State driver's license and proof of insurance at the time of hire and vehicle available for work-related travel.

ADDITIONAL INFORMATION

Hourly rate starting at \$31.52 per hour, plus a generous benefits package in excess of \$35,000. Position will remain open until a qualified applicant is selected. North Sound BH-ASO is an Equal Opportunity Employer. Visit <http://nsbhaso.org/Jobs> for full job description and application. Send cover letter, resume and application to hr@nsbhaso.org. *Please note that applications will not be accepted without a completed North Sound BH-ASO application form.*