

North Sound BH ASO Strategic Goals – Fiscal Year July 2019 – June 2020

1. Fully Operationalize the HCA-BH ASO Contract

- Operationalize all ASO contract requirements
- Prepare for 6-month post-implementation review
- Secure our role as the BH-ASO for North Sound in the future

2. Support Continuous Improvement of the Crisis Services System

- In coordination with our 3 contracted Crisis Services Agencies, implement a process of continuous process improvement of the BH ASO Crisis Services System. Key goals would include fully leveraging all non-General Fund sources; meeting state timelines for responsiveness; addressing key community concerns; providing a flexible response for mobile crisis outreach services and addressing the unique needs of each North Sound community.
- Develop care coordination protocols to improve coordination between the BH ASO, Crisis Services, the Medicaid Integrated Managed Care network
- Rebuild the Medicaid funding base for Crisis Services, creating an integrated approach to Mobile Crisis Outreach Team service, incorporating both ITA and non-ITA crisis services.
- Develop Tribal Coordination agreements to improve coordination of crisis services to Tribal members

3. Effectively Manage Other Non-Medicaid Funded Programs

- Strengthen oversight of and evaluate the effectiveness of non-Medicaid funded programs, such as: HARPS, DMA, Jail Transition Services, Opioid Outreach, Opioid Treatment, etc.
- Develop new strategies to support the discharge of non-Medicaid persons from WSH

4. Support Regional Planning for Behavioral Health Services

- Support system planning activities: Interlocal Leadership Structure [ILS], Joint Operating Committee [JOC], Early Warning Workgroup, Provider Forums
- Support and actively push for improved care coordination between Crisis Services and the Medicaid Integrated Managed Care network.
- Support the development of a regional “Capacity Building Plan” by the Interlocal Leadership Structure, including providing operating support for the new behavioral health facilities the counties are creating.
- Continue to actively support and work with the North Sound Accountable Community of Health (NSACH) to implement previously identified goals and strategies for Opioid addiction reduction and prevention

5. Support Advocacy for Funding and Strategies to meet the Behavioral Health Needs of All At-Risk North Sound Persons

- Continue to act as the joint voice for the North Sound Counties regarding the behavioral health service needs of their citizens
- Support the Advisory Board in their advocacy work
- Join with Counties and Other BHOs/ASOs in identifying critical gaps in services for low-income non-Medicaid persons and advocating for funding to address these gaps

- Act as another forum for behavioral health providers to bring their concerns to
- Advocate with the state and MCOs to support a comprehensive system of workforce development and training
 - Implement a strategic fund development plan in partnership with other organizations that will procure funding to support the expansion of services identified in the regional Capacity Building Plan.